

# Business Services Customer Referral Terms and Conditions

These terms and conditions ("terms") apply to Comcast's Business Services Customer Referral program ("Business Services Customer Referral Program" or "Program"). By referring a customer, activating service or otherwise participating under the Program, Comcast employee, referring Business Services customer and referred Business customer as the case may be, agrees to these terms.

The Program begins on December 13, 2012 and ends on December 31, 2013 (Expiration date subject to change).

A Business Services Customer Referral Program reward is limited to a \$100.00 reward, whether or not Comcast Business Class Internet or Voice service is purchased at a promotional rate.

BY ACTIVATING SERVICE THROUGH THE BUSINESS CUSTOMER SERVICES REFERRAL PROGRAM, THE REFERRED CUSTOMER AGREES THAT COMCAST MAY SHARE INFORMATION ABOUT WHETHER OR NOT THE REFERRED CUSTOMER AGREED TO PURCHASE BUSINESS CLASS INTERNET OR VOICE UNDER THE TERMS OF THIS PROGRAM, WHICH QUALIFIES THE EXISTING CUSTOMER FOR THE \$100 REWARD. EMPLOYEE AGREES NOT TO DISCLOSE ANY INFORMATION ABOUT ANY REFERRED CUSTOMER TO ANY PERSON OUTSIDE OF COMCAST AND OTHERWISE COMPLY WITH ANY COMCAST POLICIES AND PROCEDURES ON THE PRIVACY OF CUSTOMER INFORMATION.

In order to be eligible for this Business Customer Services Referral program and be eligible for a \$100 reward, the customer must be a current Comcast Business Services customer. In order to be eligible for a \$100 reward, an eligible customer must provide all of the required information; including but not limited to the referred Business name and contact information through Comcast's Business Services Referral form. The Rewards are only available for referrals resulting in new Business Class Internet or Voice activations. In order to receive a \$100 reward, the referred customer:

- 1) Must not have been a Comcast Business Class High Speed Internet or Voice service customer within 120 days of the date that the eligible Comcast Business Customer submits the referral. Any referrals with Comcast.net domains are not eligible;
- 2) Must activate service within 90 days from the first time that Comcast contacts the referred customer, sign a 1 year service agreement with Comcast for Business Class Internet or Voice, and continue the Comcast Business Class Internet or Voice for at least 30 consecutive days following activation, with account in good standing.

Only one \$100 reward will be provided to an eligible Business Customer for each qualified referred customer. Only one \$100 reward will be issued for a qualified referred customer (or people or entities that are affiliated with the referred customer) that activate(s) multiple Comcast Business Class Internet or Voice accounts or who order Comcast Business Class Internet or Voice for multiple locations.

Comcast's tracking of orders and activation status shall determine the issuance of a reward.

If multiple referrals for the same customer are received, only 1 (one) reward (subject to these terms) will be provided for the referral first received by Comcast, as determined by Comcast.

Void in all areas where prohibited.

Participation in this Business Services Customer Referral program is completely voluntary and employee's employment status will not be affected in anyway by an employee's participation or non-participation in this Business Services Customer Referral Program. Submission of leads should only be done during regular work hours.

Comcast reserves the right to alter, modify, suspend or terminate this Program at any time by posting revisions on Comcast's Business Services Referral web site, or if terminated, posting a notice on Comcast's Business Services Referral web site that this Program is terminated.

Violations of these rules or otherwise providing any false or misleading information in connection with this Business Services Referral program will result in disciplinary action, up to and including termination of employment.

Comcast reserves the right to interpret these rules in its sole and absolute discretion.

#### **Disclaimer**

The Business Customer Referral Program applies to current Comcast Business customers only. To qualify for the program the referred customer must purchase either Business Class Internet or Voice with a minimum of a 1 year agreement. The \$100 referral award will appear as a credit on the referring customer's DST or CSG account, once the referred customer's installation has been completed. Comcast reserves the right to determine what constitute as a valid Business Customer Referral. Comcast reserves the right to modify and or cancel the program at any time without notice. Eligible referrals must remain in billing for a minimum of thirty (30) days after the start of their service.