



PRESS RELEASE

Comcast
One Comcast Center
Philadelphia, PA 19103
business.comcast.com

Texas Municipality Deploys City-Wide Advanced Network with Comcast Business

Scalable network helps the City of Richmond support the region's economic growth and modernize its community services

RICHMOND, Texas. – May 26, 2021 – [Comcast Business](#) today announced that the City of Richmond, Texas, is leveraging [Ethernet Dedicated Internet](#), [VoiceEdge cloud-based VoIP](#), [Business Internet](#) and [Ethernet Network Services](#) to give city employees the ability to efficiently set up remote work environments. Further, a city-wide fiber rich network from Comcast supports city operations and automated call attendants with VoiceEdge which have helped the city modernize and provide better value for its community members.

“Comcast Business helped us grow in our capacity to provide services to our citizens and expand internally in order to support applications that service the community,” said Jose Medina, IT Analyst for the City of Richmond. “Now, we’re in a position where we can grow easily and we’re ready for it.”

The City of Richmond modernized its network systems to bolster its response to unexpected disaster events. With the implementation of Comcast Business VoiceEdge, City employees gained the flexibility of moving their phone lines with them via the VoiceEdge mobile app – a capability that proved invaluable shortly after installation, when Hurricane Harvey caused mass flooding at the city’s facilities. The COVID-19 pandemic has been another proof point of the city’s preparedness, as City employees have relied on Comcast Business services to work remotely.

Since implementing its scalable network, the City has also virtualized and consolidated its individual servers into one data center, established VPNs and connected all its remote sites. Now, all City facilities, including the Police Department, Fire stations, City Hall and the Public Works facilities, are part of the network.

A long-time Comcast Business customer, the City is the county seat in its area. Because it is located right outside of Houston between four Texas counties, it anticipates a significant amount of both population and economic growth over the coming years. Comcast Business’ services have helped the city not only address short-term networking problems but implement solutions that can grow and adapt over time with the city’s population and economy.

City Manager Terri Vela shared, “Our long-standing partnership with Comcast Business has provided ease to maintain services as we modernize to efficiently serve our customers and citizens. Recent years have introduced our employees to multiple disasters which require shifting of work areas or remote working. Modernizing the City’s network system cost effectively have allowed our teams to be responsive and have elevated Richmond’s preparedness for long term challenges. Comcast Business also provides the City of Richmond simplicity of adding systems on the fiber network which enable us to prepare for the continued growth in the area.”

“Comcast Business is proud to provide technology solutions for growing municipalities like the City of Richmond that help city managers with operational success in both the short and long term,” added Vince Margiotta, Vice President of Business Services for Comcast’s Houston Region. “We’re pleased that our partnership with the city is helping to deliver advanced technology solutions that support its employees and citizens alike.”

About Comcast Business

Comcast Business offers a suite of Connectivity, Communications, Networking, Cybersecurity, Wireless, and Managed Solutions to help organizations of different sizes prepare for what's next. Powered by the nation's largest Gig-speed broadband network, and backed by 24/7 customer support, Comcast Business is the nation's largest cable provider to small and mid-size businesses and one of the leading service providers to the Enterprise market. Comcast Business has been [consistently recognized](#) by industry analysts and associations as a leader and innovator, and one of the fastest growing providers of Ethernet services.

For more information, call 866-429-3085. Follow on Twitter @ComcastBusiness and on other social media networks at <http://business.comcast.com/social>.

Media Contacts:

Michael Bybee

Comcast

281-605-9658

michael_bybee@comcast.com

Chloe Huard

FINN Partners

chloe.huard@finnpartners.com