

Requests on Behalf of Your Company

On behalf of your company, you are responsible for verifying and responding to all consumer requests that you receive. You should not direct your users or patrons to Comcast Business for these requests. Only the Primary Manager or Services Manager may submit requests to Comcast Business on behalf of your company.

Please note that you may have the ability to access or update certain personal data in [My Account](#) or in other product-specific portals that you access in connection with our services. We encourage you to review and use these self-service mechanisms prior to submitting a privacy rights request to us.

If you receive a verified request that you are not able to complete yourself, you can contact your Customer Account Executive (CSX) for further support. If you do not have a dedicated CSX, or are unsure of who to contact, please email ComcastBusiness_PrivacyRequests@comcast.com.

Please note that if you are an individual that would like to submit a request related to your personal account or to submit a request in your personal capacity as a current or former workforce member of a Comcast Business customer, you must submit your request through the [Xfinity Privacy Center](#).